

What We Expect From Our Clients

It is equally important that we believe clients understand what is expected of them in the process.

- Input into the process.
- Telephone calls and e-mails answered promptly.
- Paperwork completed and returned as soon as possible.
- Questions asked if something does not make sense.
- Honest feedback on our service.
- A commitment to working with us going forward.
- To be notified of significant changes to personal circumstances or requirements.

